

Paper Petition Details

Australia Road Parking Issues / Commercial Activities in Residential Area

We, the residents of Australia Road of Diamond Road, are facing severe parking problems because of the commercial activities in our neighbourhood. The used car sales business recently set up on the railways property at the end of the road is causing lots of trouble not only because they occupy lots of parking spaces but also because they keep running their cars up and down the street through out the day. This is a very dangerous situation for our kids safety.

In addition, their customers and visitors also occupy the parking spaces and keep the street busy. We feel that our street has turned into a garage because of the activities of this business. They show the cars to customers on the street like if this is their garage. We have residents with disable members in their families and old people who find it very difficult to tum their cars because there are cars parked at the end of the street all the time. As soon as they open, they start parking their cars on the street and occupy all the spaces. On average there are five to six cars parked by them on our street every day. So we the residents find no space to park our cars. We do not believe the operator has permission to sell the cars here.

We are making a formal complaint that this business be either strictly restricted to park their cars and their customers & visitors cars inside their premises or they should be removed from here as this is a residential area not a commercial area.

We request the concerned department to take immediate action on this issue.

This petition was received on 16th August, 2017.

This petition was passed to the Team Leader, Parking Services on 17th August, 2017.

This petition was responded to by the Team Leader, Parking Services on 8th September, 2017.

Final Results

Number of Signatures	16
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Council Response

I am writing in response to your petition regarding parking issues on Australia Road caused by a car sales business which is located at the end of this road.

As you are aware, we are currently not enforcing the residents permit scheme that was implemented on Australia Road and the surrounding roads. We have submitted an application to the Department for Transport for an authorised special sign so we can start enforcement but until we receive this, we are unable to enforce against non-residents that are parking in this manner.

However, if these vehicles are parking on the double yellow lines or in any disabled bays, then we will be able to issue Penalty Charge Notices (PCNs) to them. I will reiterate this information to our enforcement contractors and will ask them to ensure regular visits are being made to this location.

In the meantime, I can confirm I have reported the car sales business to our Planning Enforcement team who are currently investigating this matter further.

If you require any further information then please do not hesitate to contact me.